

Terms and Conditions for the HM Armed Forces Veterans Discount

Kentec Training is proud to support veterans of His Majesty's Armed Forces. The following Terms & Conditions apply to the 20% Armed Forces Veterans Discount:

1. Eligibility

This discount is available to individuals who have previously served in His Majesty's Armed Forces (Royal Navy, British Army, Royal Air Force).

Proof of service is required at the time of booking or prior to course commencement. Acceptable forms of identification may include, but are not limited to:

- Veterans ID Card
- Military discharge papers
- MOD-issued identification

2. Discount Value

The discount entitles eligible individuals to 20% off the standard price of selected public training courses offered by Kentec Training.

3. Applicable Courses

The discount applies only to eligible public, open-enrolment courses. It does not apply to:

- In-house or bespoke training courses
- NVQs or long-term qualification programmes
- E-learning or online-only courses (unless explicitly stated)
- Any third-party accredited courses where pricing is fixed
- Courses with a preexisting discount

4. Non-Transferable

The discount is strictly non-transferable and can only be used by the eligible veteran. It cannot be applied to bookings made on behalf of others.

5. Cannot Be Combined

This offer cannot be used in conjunction with any other discounts, promotions, or special offers unless explicitly stated by Kentec Training.

6. Booking Process

To claim the discount, customers must notify Kentec Training at the time of booking and provide valid proof of eligibility when requested. Kentec Training reserves the right to refuse the discount if sufficient proof is not provided.

7. Payment Terms

All bookings remain subject to Kentec Training's standard payment terms. The discount will be applied to the course fee only and does not apply to additional costs such as certification fees, travel, accommodation, or materials unless otherwise stated.

8. Cancellations & Transfers

All cancellations, transfers, and refunds are subject to Kentec Training's standard terms and conditions. The discounted rate will be reflected in any applicable refund calculations.

9. Right to Amend or Withdraw

Kentec Training reserves the right to amend or withdraw this discount at any time without prior notice.

10. General

Kentec Training reserves the right to verify eligibility and to refuse or withdraw the discount in cases of suspected misuse.